



# 2008 UBO/UBU

## Learning to Dig Deeper: From Registration to Resolution

Briefing: PATCAT

Date: 1 April 2008

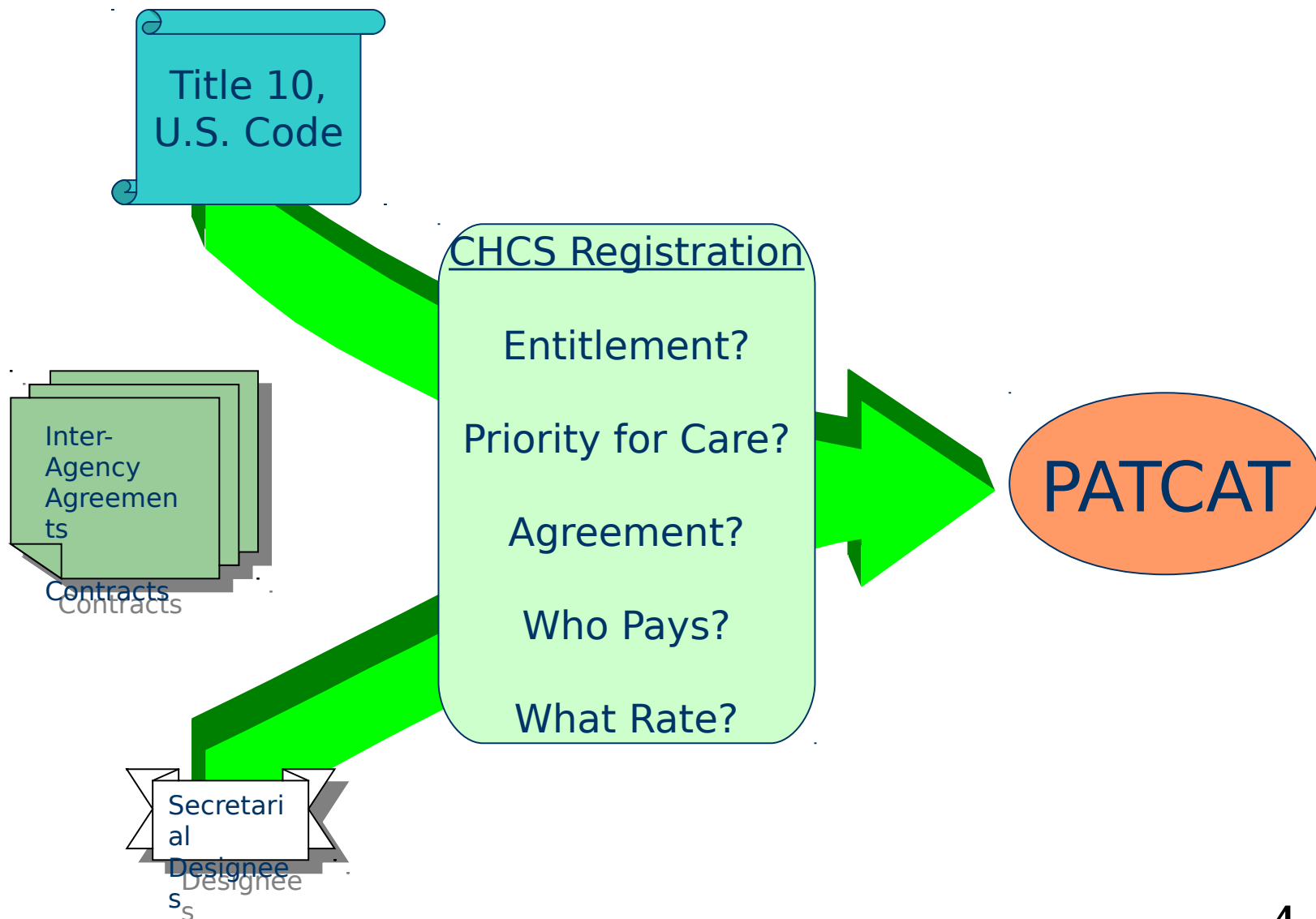
Time: 1400 – 1450



- Know the purpose of Patient Categories (PATCATs)
- Understand why PATCATs are important
- Know how PATCAT codes are structured/assigned
- Be able to identify common – and not-so-common – PATCATs
- Know how to access the TRICARE University PATCAT Course
- Understand how to use PATCAT Finder Tool
- Know where to get help with PATCATs

- PATCAT Codes are closely linked to entitlements under the Uniformed Services Health Benefits Program (USHBP)
- They allow identification and grouping of patients by 'types' of interest
  - Sponsor Service
  - Beneficiary Category
  - Special Interest patient groups
- PATCATs are directly linked to UBO Billing
  - Rate to charge and method of billing

# The Making of PATCATs



# Who Cares About PATCATs?

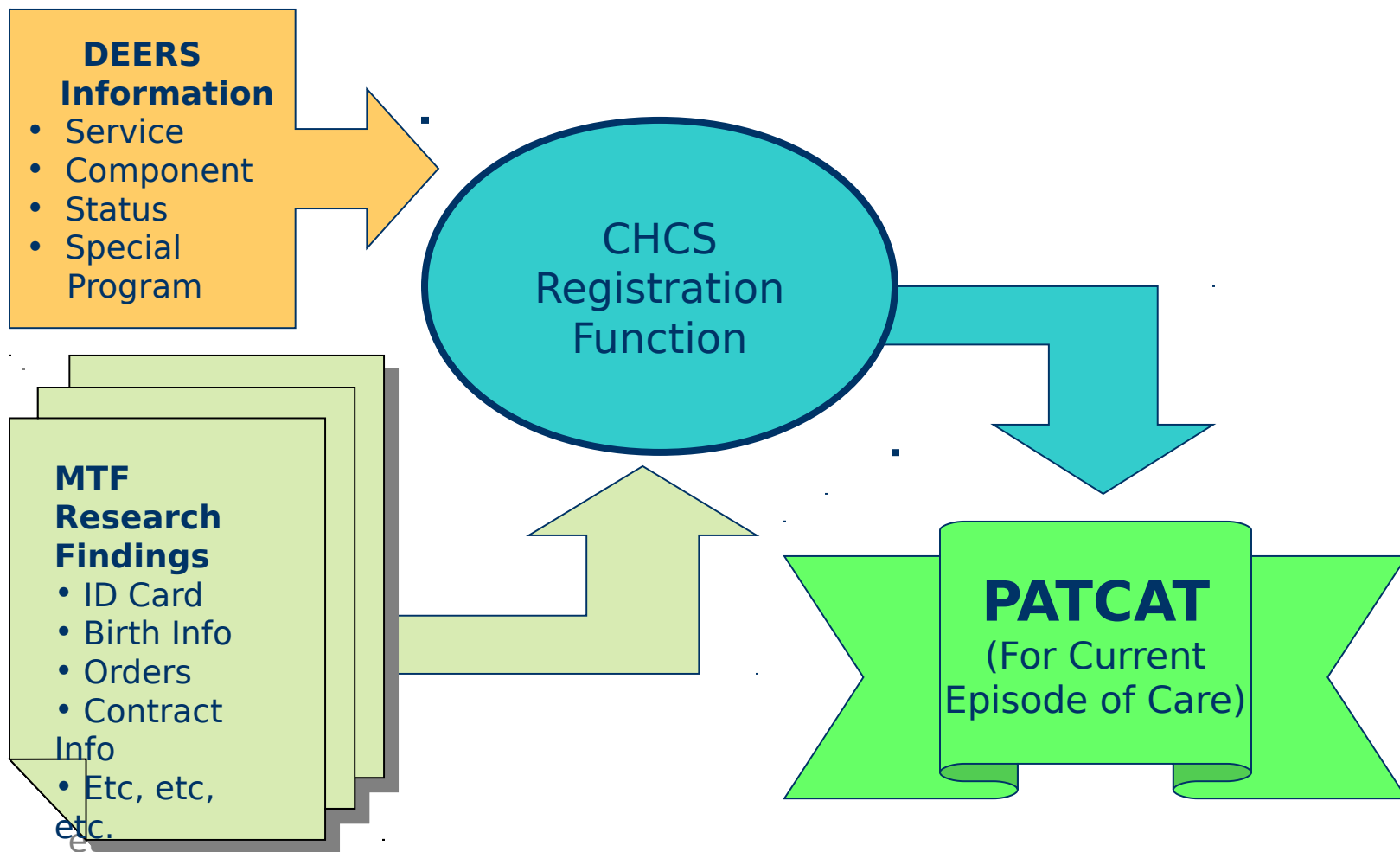
- Personnel Community (DEERS)
- Patient Administration
- UBO/Medical Services Account
- Management at all levels
- Data Analysts

# What Is Affected By PATCATs?

- Many CHCS functions, and downstream systems rely on PATCATs
  - Patient classification by Beneficiary Category
  - Admission & Disposition Reports
  - Patient Record Extracts (SADR/CAPER, SIDR, HL7)
  - Workload reports (MEPRS, WWR)
- Bad PATCATs = Poor Data Quality = Rework, Lost Money, Bad Decisions

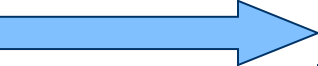
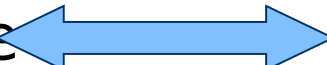


- For UBO staff, bad PATCATs can cause many problems and much rework:
  - Not billing when you should
  - Billing when you should not
  - Billing at the wrong rate
  - Billing to the wrong source
  - Billing using the wrong forms

# PATCAT Assignment - Data and Process





# Some Patients Change PATCAT

- Active Duty  Retired
  - Change in billing for the Sponsor
- Inactive Reserve  Active Duty
  - Change in billing for family members
- Active Duty  TAMP
  - Change in billing for Sponsor
- TAMP  TRICARE Reserve Select
  - Change in billing for Sponsor

# Why Patients Change PATCATs

- High OPS Tempo and creation of new benefits lead to lags in updating DEERS and CHCS
  - Activation/Deactivation of Reserve/Guard personnel
  - Entry into Transition Assistance Management Program (TAMP)
  - Entry into TRICARE Reserve Select
  - Moves from Active Duty to Retiree status
- Some types of care require a specific PATCAT
  - Occupational Health services
  - Workers Compensation related care
  - Line of Duty = “No” for Reserve/Guard

- Basic code covers a 'Category' of interest
  - A11 = USA ACTIVE DUTY
  - K53 = OTHER FED AGENCY/DEPT EMPLOYEE
- Sub-categories segment the group
  - A11 A = USA ACTIVE DUTY OFFICER
  - A11 B = USA ACTIVE DUTY ENLISTED
  - K53 A = TREASURY DEPARTMENT
  - K53 B = HEALTH AND HUMAN SERVICES

# PATCAT Codes - First Position

A = Army

B = National Oceanic and Atmospheric  
Administration

C = Coast Guard

F = Air Force

K = "Katch-all" (many "Other" and "Special"  
categories)

M = Marines

N = Navy

P = Public Health Service

R = Reciprocal Agreements (U.S. with other  
nations)

## PATCAT Codes - Second Position

1x = Extended Active Duty Sponsors

2x = ROTC; Inactive Duty Guard/Reserves,  
TAMP/TRS, Former Members, Applicants

3x = Retirees

4x = Family Members, Former Spouses and  
Family Members

5x - 9x = Used to segment "K" Codes

# Multiple Patient Relationships

- MHS Beneficiaries (Retirees, Family Members of AD or Retirees) who are also:
  - Civil Service Employees
  - Contractors
  - DOD Dependent School System Employees
- Generally, use the PATCAT based on the MHS Beneficiary's broadest entitlement to care

# Right PATCAT for Dates of Care

- You may need to double-check the PATCAT data in CHCS against other data you have gathered
- Be sure to use a DEERS eligibility inquiry that covers the Dates of Service – DEERS may have been updated
- Be mindful that Reserve Component personnel can go from Inactive ... to Active ... to TAMP... and now, to TRS all in the space of a few months

# PATCAT Table - What's In It?

1

**PATCAT Code and Sub-Category**

**PATCAT Code Descriptions Used in Various CHCS Reports**

	A	B	C	D	E
1	Code	Sub Cat	Patient Category Name	Short Description	Third Level Description
26	A31	1	USA RET LOS OFFICER	USA RET LOS (OFF)	USA RET LOS
27	A31	2	USA RET LOS ENLISTED	USA RET LOS (ENL)	USA RET LOS
28	A32	1	USA RET PDRL OFFICER	USA RET PDRL (OFF)	USA RET PDRL
29	A32	2	USA RET PDRL ENLISTED	USA PDRL (ENL)	USA RET PDRL
30	A33	1	USA RET TDRL OFFICER	USA TDRL (OFF)	USA RET TDRL
31	A33	2	USA RET TDRL ENLISTED	USA RET TDRL (ENL)	USA RET TDRL
32	A36		USA TRICARE RES SELECT-MEMBER	USA TRS-MEMBER	USA TRICARE RES SELECT-MEMBER
33	A37		USA TRICARE RES SELECT FAM MBR	USA TRS-FAM MBR	USA TRICARE RES SELECT-FAMILY MEMBER
34	A41		USA FAM MBR AD	USA FAM MBR AD	USA FAM MBR AD
35	A43		USA FAM MBR RET	USA FAM MBR RET	USA FAM MBR RET
36	A44		USA FAM MBR TRANSITIONAL COMP	USA FAM MBR TRNS CMP	USA FAM MBR TRANS COMP
37	A45		USA FAM MBR DECEASED AD	USA FAM MBR DEC AD	USA FAM MBR DECEASED AD
38	A47		USA FAM MBR DECEASED RETIRED	USA FAM MBR DEC RET	USA FAM MBR DECEASED RETIRED
39	A48		USA UNREMARIED FRM SPOUSE	USA FORMER SPOUSE	USA UNREMARIED FRM SPOUSE
40	A49		USA FAM MBR UNREMAR FRM SPOUSE	USA FAM MBR FRM SP	USA FAM MBR UNREMAR FRM SPOUSE
41	B00		NOAA DECEASED SPONSOR	NOAA DEC SPONSOR	NOAA DECEASED SPONSOR
42	B11		NOAA ACTIVE DUTY	NOAA AD	NOAA ACTIVE DUTY
43	B26		NOAA APPLICANT/REGISTRANT	NOAA APPLICANT	NOAA APPLICANT/REGISTRANT
44	B29	A	NOAA NEWBORN OF SPONSOR'S DAUGHTER	NOAA NB SPON DAUGHTER	NOAA NEWBORN OF SPONSOR'S DAUGHTER



# PATCAT Table - What's In It?

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Form of Payment

Beneficiary Category Descriptions Used in Various CHCS Reports

	A	B	C	F	G	H	I	J
1	Code	Sub Cat	Patient Category Name	Mode	Status of Patient	A & D List Category	Patient Category Summary	NAS Authorization Code
26	A31	1	USA RET LOS OFFICER		RETIRED	RETIRED	DEPENDENT/RETIREE	RETIRED
27	A31	2	USA RET LOS ENLISTED		RETIRED	RETIRED	DEPENDENT/RETIREE	RETIRED
28	A32	1	USA RET PDRL OFFICER		RETIRED	RETIRED	DEPENDENT/RETIREE	RETIRED
29	A32	2	USA RET PDRL ENLISTED		RETIRED	RETIRED	DEPENDENT/RETIREE	RETIRED
30	A33	1	USA RET TDRL OFFICER		RETIRED	RETIRED	DEPENDENT/RETIREE	RETIRED
31	A33	2	USA RET TDRL ENLISTED		RETIRED	RETIRED	DEPENDENT/RETIREE	RETIRED
32	A36		USA TRICARE RES SELECT-MEMBER		OTHER	OTHER	ACTIVE DUTY	RETIRED
33	A37		USA TRICARE RES SELECT FAM MBR		OTHER	OTHER	DEPENDENT/RETIREE	FAM MBR OF RETIRED
34	A41		USA FAM MBR AD	DD139	FAM MBR OF ACTIVE DUTY	FAMILY MEMBER	DEPENDENT/RETIREE	FAM MBR OF ACTIVE DUTY
35	A43		USA FAM MBR RET	DD139	FAM MBR OF RETIRED	FAMILY MEMBER	DEPENDENT/RETIREE	FAM MBR OF RETIRED
36	A44		USA FAM MBR TRANSITIONAL COMP		OTHER	OTHER	OTHER	FAM MBR OF RETIRED
37	A45		USA FAM MBR DECEASED AD		FAM MBR OF RETIRED	FAMILY MEMBER	DEPENDENT/RETIREE	SURVIVOR
38	A47		USA FAM MBR DECEASED RETIRED		FAM MBR OF RETIRED	FAMILY MEMBER	DEPENDENT/RETIREE	SURVIVOR
39	A48		USA UNREMARIED FRM SPOUSE		OTHER	OTHER	OTHER	FORMER SPOUSE
40	A49		USA FAM MBR UNREMAR FRM SPOUSE		OTHER	OTHER	OTHER	FORMER SPOUSE
41	B00		NOAA DECEASED SPONSOR		OTHER	OTHER	ACTIVE DUTY	
42	B11		NOAA ACTIVE DUTY	DD7/DD7A	ACTIVE DUTY	ACTIVE DUTY	ACTIVE DUTY	
43	B26		NOAA APPLICANT/REGISTRANT	DD7/DD7A	OTHER	OTHER	ACTIVE DUTY	
44	B29	A	NOAA NEWBORN OF SPONSOR'S DAUGHTER	DD139	OTHER	OTHER	CIVILIAN	

# PATCAT Table - What's In It?

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**Inpatient Rate Info:  
Individual or  
Agency and Type of  
Rate**

**Outpatient Rate Info:  
Individual or Agency  
and Type of Rate**

	A	B	C	K	L	M	N
1	Code	Sub Cat	Patient Category Name	IPNT Indiv Sales CD	IPNT Agency Rate	OPNT Indiv Sales CD	OPNT Agency Rate
26	A31	1	USA RET LOS OFFICER	NC	NC	NC	NC
27	A31	2	USA RET LOS ENLISTED	NC	NC	NC	NC
28	A32	1	USA RET PDRL OFFICER	NC	NC	NC	NC
29	A32	2	USA RET PDRL ENLISTED	NC	NC	NC	NC
30	A33	1	USA RET TDRL OFFICER	NC	NC	NC	NC
31	A33	2	USA RET TDRL ENLISTED	NC	NC	NC	NC
32	A36		USA TRICARE RES SELECT-MEMBER	FMR	NC	NC	NC
33	A37		USA TRICARE RES SELECT FAM MBR	FMR	NC	NC	NC
34	A41		USA FAM MBR AD	FMR	NC	NC	NC
35	A43		USA FAM MBR RET	FMR	NC	NC	NC
36	A44		USA FAM MBR TRANSITIONAL COMP	NC	NC	NC	NC
37	A45		USA FAM MBR DECEASED AD	FMR	NC	NC	NC
38	A47		USA FAM MBR DECEASED RETIRED	FMR	NC	NC	NC
39	A48		USA UNREMARIED FRM SPOUSE	FMR	NC	NC	NC
40	A49		USA FAM MBR UNREMAR FRM SPOUSE	FMR	NC	NC	NC
41	B00		NOAA DECEASED SPONSOR	NC	NC	NC	NC
42	B11		NOAA ACTIVE DUTY	NC	IAR	NC	IOR
43	B26		NOAA APPLICANT/REGISTRANT	NC	IAR	NC	IOR
44	B29	A	NOAA NEWBORN OF SPONSOR'S DAUGHTER	FMR	NC	NC	NC



# PATCAT Table - What's In It?

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These are the permissible values for a change of Patient Category Code during an inpatient stay.

	A	B	C	U
1	Code	Sub Cat	Patient Category Name	To Valid Patient Categories: Code~SubCat
26	A31	1	USA RET LOS OFFICER	
27	A31	2	USA RET LOS ENLISTED	
28	A32	1	USA RET PDRL OFFICER	
29	A32	2	USA RET PDRL ENLISTED	
30	A33	1	USA RET TDRL OFFICER	A11 1~A12 1~A12 B~A15 1~A15 B~A22 1~A22 B~A23 1~A23 B~A32 1
31	A33	2	USA RET TDRL ENLISTED	A11 2~A12 2~A12 B~A15 2~A15 B~A22 2~A22 B~A23 2~A23 B~A32 2
32	A36		USA TRICARE RES SELECT-MEMBER	A12 1~A12 2~A27 ~A31 2~A32 2~A33 2~K61 1~K61 2
33	A37		USA TRICARE RES SELECT FAM MBR	A41 ~A43 ~A45 ~A47
34	A41		USA FAM MBR AD	A25 ~K82 1~K82 2~K82 3~K82 4~K82 5~K82 6~K82 7~K82 8~K82 9~K91 1
35	A43		USA FAM MBR RET	K82 1~K82 2~K82 3~K82 4~K82 5~K82 6~K82 7~K82 8~K82 9~K91 1
36	A44		USA FAM MBR TRANSITIONAL COMP	
37	A45		USA FAM MBR DECEASED AD	K82 1~K82 2~K82 3~K82 4~K82 5~K82 6~K82 7~K82 8~K82 9~K91 1
38	A47		USA FAM MBR DECEASED RETIRED	K82 1~K82 2~K82 3~K82 4~K82 5~K82 6~K82 7~K82 8~K82 9~K91 1
39	A48		USA UNREMARIED FRM SPOUSE	K82 1~K82 2~K82 3~K82 4~K82 5~K82 6~K82 7~K82 8~K82 9~K91 1
40	A49		USA FAM MBR UNREMAR FRM SPOUSE	K82 1~K82 2~K82 3~K82 4~K82 5~K82 6~K82 7~K82 8~K82 9~K91 1
41	B00		NOAA DECEASED SPONSOR	
42	B11		NOAA ACTIVE DUTY	B31 ~B32 ~B33 ~K61 1~K61 2
43	B26		NOAA APPLICANT/REGISTRANT	
44	B29	A	NOAA NEWBORN OF SPONSOR'S DAUGHTER	B41 ~B43 ~B45 ~B47

\*11 = Active Duty

\*31 = Retiree (Length of Service)

\*41 = Family Member of AD

\*43 = Family Member of Retiree

\*29 A = Newborn of Sponsor's Daughter

NOTE: The "\*" above is for Sponsor Service (A,B,C,F,M,N,P)

K92 A = Civilian Emergency

K99 = Patient Not Elsewhere Classified

- Who are Supernumeraries (53 U)?
  - They are SECDEF Designees...and they include:
    - President and Vice President of the US
    - Members of the Cabinet
    - Article III Federal Judges
    - US Court of Military Appeals Judges
    - Secretary, Deputy Secretary, Assistant, and Undersecretaries of Defense
    - DoD General Counsel
    - Director of Operational Test & Evaluation for OSD
    - Secretaries, Undersecretaries, Assistant Secretaries, and General Counsels of the Military Departments

- When can we charge members of Congress and the other Supernumeraries?
  - Outpatient care provided in National Capital Area (NCA) MTFs
    - Charges waived
  - Outpatient care provided in MTFs outside the NCA
    - Members of Congress = Full Reimbursement Rate (FRR )
    - All others = Interagency Rate
  - Inpatient Care in MTFs anywhere
    - Members of Congress = Full Reimbursement Rate (FRR)
    - All other Supernumeraries = Interagency Rate

- Flexible Rates are MTF-specific rate calculations used for specialized PATCATs
- Example: K76 C – GTMO
  - Care for local national civilians at the NH Guantanamo Bay requested by Navy/SG in Letter of 14 Jan 02
    - Inpatient Day Charge = \$15.00
    - Outpatient Visit Charge = \$45.00



# FY2007 PATCAT Table Updates

The FY2007 version of the Patient Category Code table was released to support CHCS operations on 4 Dec 2006. The CHCS Release information is 'MHS\_CITPO\_1083, CCB-267, PTTFN 1.868. This operational release followed coordination and approval of the proposed changes by the UBO Advisory Work Group (AWG) and the Unified Biostatistical Utility (UBU), as well as successful testing by the CHCS software management team. The specific changes implemented by this update are shown below.

<b>PATCAT Code</b>	<b>Changes Incorporated</b>
A27, F27, M27, or N27 (Former Member - Maternity Care)	Change billable rate from 'NC' to 'FMR'
K53Z (NAF CONUS)	Change Pay Mode to 'DD77/DD7A' Change billing to 'Agency' rather than 'Individual'
K61-1 (VA Beneficiary) and K61-2 (DOD/VA Sharing Agreement)	Reinstate the Pay Mode = 'DD7/DD7A'
K91, Sub 2 (Civilian - Disaster - FEMA)	Change billable rates to 'FLEX/FLXO' rather than 'IAR/IOR'


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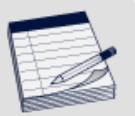

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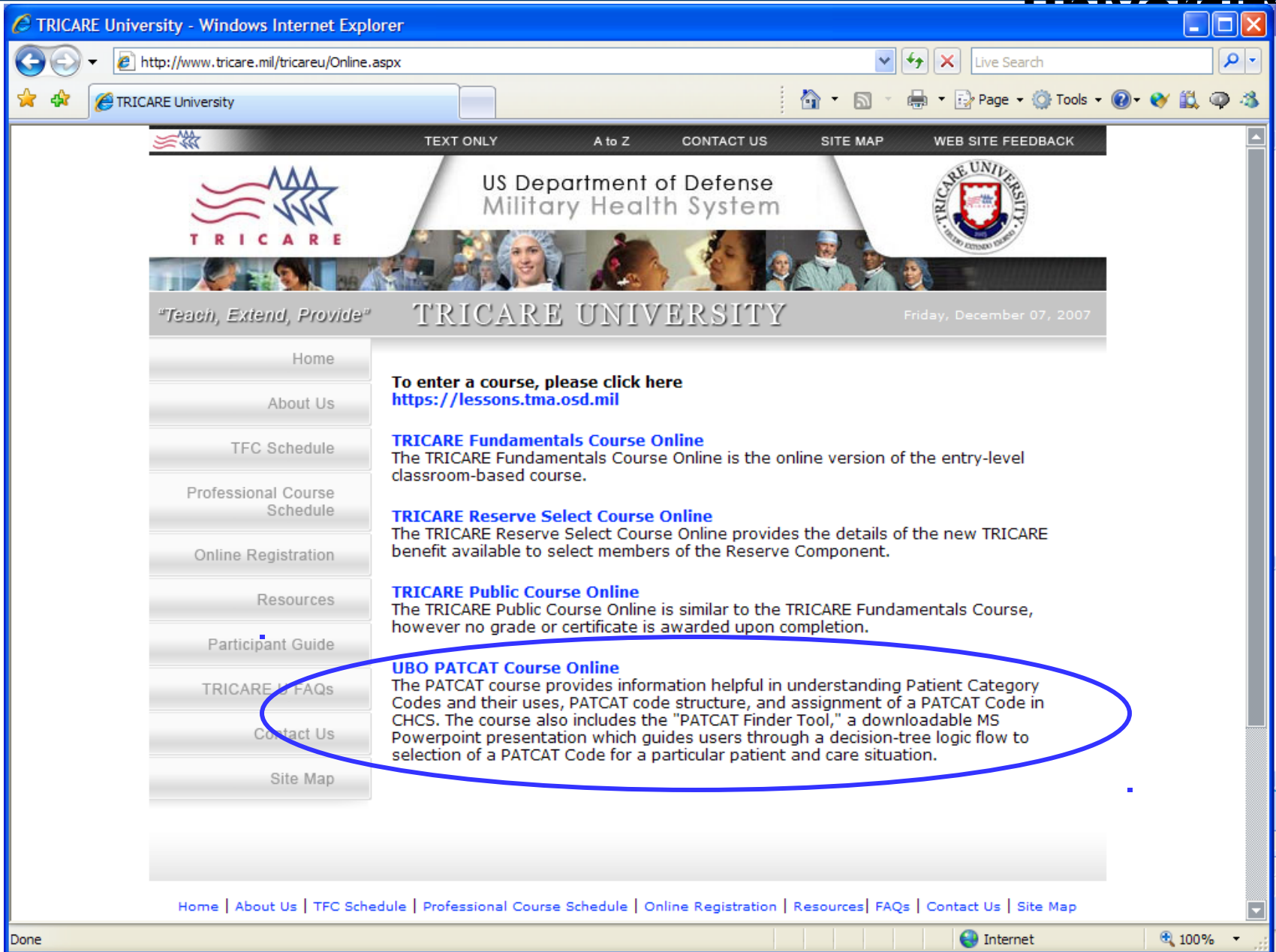
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**TRICARE Reserve Select Course Online**  
The TRICARE Reserve Select Course Online provides the details of the new TRICARE benefit available to select members of the Reserve Component.

**TRICARE Public Course Online**  
The TRICARE Public Course Online is similar to the TRICARE Fundamentals Course, however no grade or certificate is awarded upon completion.

**UBO PATCAT Course Online**  
The PATCAT course provides information helpful in understanding Patient Category Codes and their uses, PATCAT code structure, and assignment of a PATCAT Code in CHCS. The course also includes the "PATCAT Finder Tool," a downloadable MS Powerpoint presentation which guides users through a decision-tree logic flow to selection of a PATCAT Code for a particular patient and care situation.

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- Once submitted, you will receive an email within 3 business days regarding your registration status.
- If you do not receive a confirmation email within 3 work days, please contact TRICARE University at: [tricareu@tma.osd.mil](mailto:tricareu@tma.osd.mil)

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**Patient Category Codes Course**

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## Lessons

### Welcome

**Lesson 1: Understanding Patient Category (PATCAT) Codes**

- Objectives
- What Are PATCAT Codes?
- Purpose of PATCATs
- The Making of PATCATs
- PATCAT Assignment - Data and process
- Users of PATCAT Data
- What Is Affected By PATCATs?
- Impact of Bad PATCATs
- Some Patients Change PATCATs
- How to Improve Quality of PATCAT Codes
- Summary

**Lesson 2: PATCAT Code Structure and the CHCS PATCAT Code Table**

- Objectives
- Dissecting a PATCAT Code
- PATCAT Code - First Position
- PATCAT Code - Second and Third positions
- PATCAT Code - Fourth Position (Sub-Category)
- Frequently Used PATCAT Codes
- Unusual PATCAT Codes
- What Is the CHCS PATCAT Table?
  - PATCAT Table - PATCAT Code, Sub-Category, Descriptions
  - PATCAT Table - Pay Mode, Status of Patient and Beneficiary Category Designations
  - PATCAT Table - Billing Rate and Party to Be Billed
  - PATCAT Table - Patient Designations of Interest

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**Patient Category Codes Course**

- Course Menu - Homepage > Lessons > **Using the PATCAT Finder Tool**

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## Using the PATCAT Finder Tool

Use the following steps to identify a Patient Category (PATCAT) Code of interest for a specific patient

1. Select a major grouping of interest on the Major PATCAT Groupings screen
2. Follow the instructions for the grouping of interest in order to move through the PATCAT Code categories and hierarchy
3. As you make selections the categories will become more focused, and you will be guided to a specific PATCAT Code for the patient
4. The PATCAT Code is shown in a box as the last step in each PATCAT Code logic flow

[Launch the PATCAT Finder Tool](#)

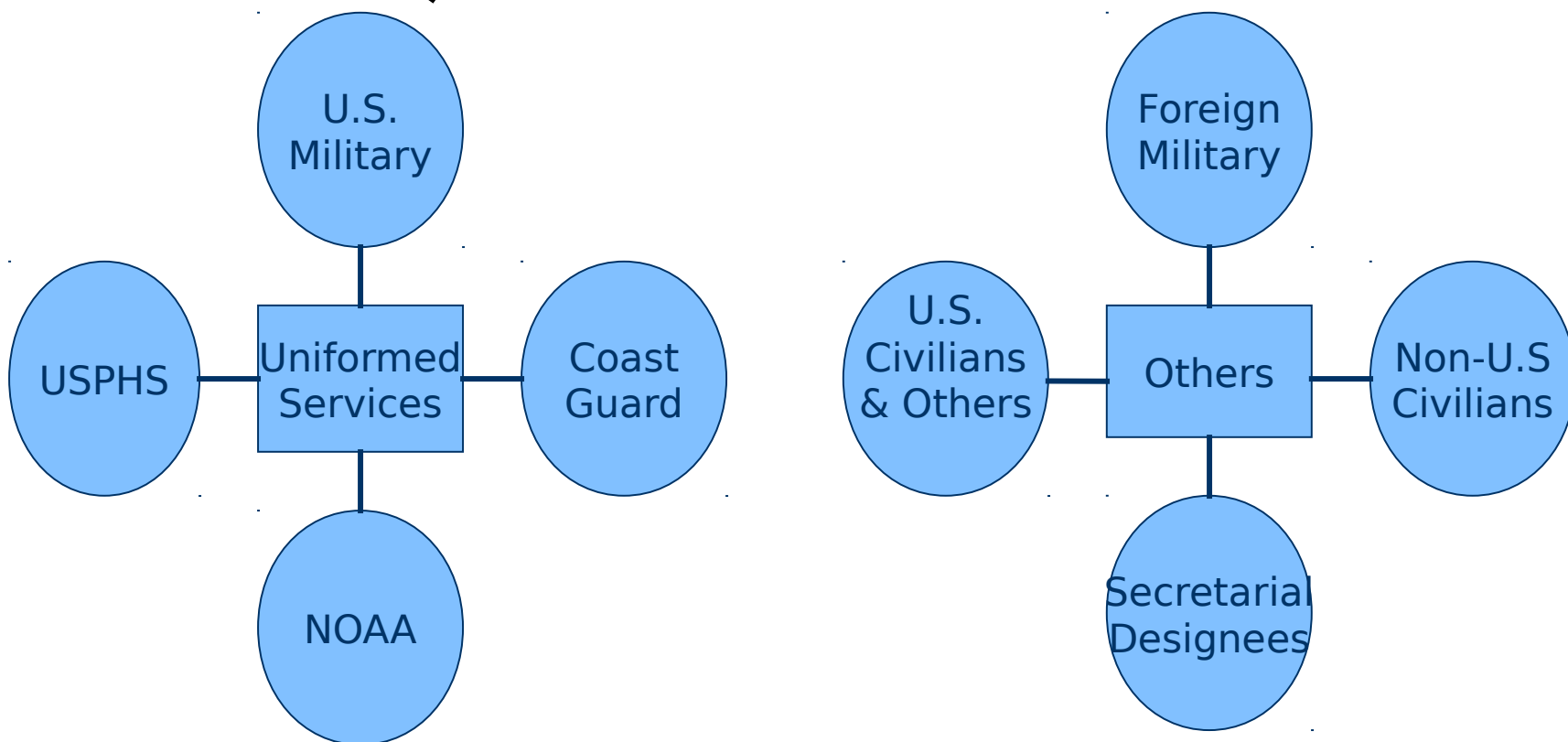


Comments?

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## PATCAT Finder Tool



Use this 'logic flow' tool to help identify a specific Patient Category Code (PATCAT) for a patient

# Where To Get Help On PATCATs

- MTF Colleagues – PAD staff are your friends
  - Understanding who has what entitlement
  - Investigating and resolving possible PATCAT errors
- Service UBO Points of Contact
  - UBO Web Site:  
<http://www.tricare.mil/ocfo/mcfs/ubo/index.cfm>
  - UBU Web Site:  
<http://www.tricare.mil/ocfo/bea/ubu/index.cfm>
  - TRICARE University Web Site:  
<http://tricareu.tricare.osd.mil/>

- Purpose: PATCATs group patients to support tracking, reporting, billing
- Importance: Used by many functions and systems; linked to billing for services
- Structure: Service/Civilian, Category, Sub-Category
- Help: Colleagues in PAD, Service POCs, UBO Web site, UBU Web site
- Training: TRICARE University Web Site
- Assigning PATCATs: PATCAT Finder Tool

## Questions?

- What is the primary reason for assigning a PATCAT Code?
- What can cause a change in PATCAT Code for a particular beneficiary?
- What are the impacts of “bad” PATCAT data?
- Where can you take an online PATCAT Course?
- Where can you download a copy of the current PATCAT Code table?

# Speaker Contact Information

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